

TWO YEAR LIMITED WARRANTY

H.O.K. Sales, Incorporated/AquaMark (referred to as Manufacturer hereinafter) warrants all of its pressure boosting systems (Product) for two years from date of purchase, to be free of defects in materials and workmanship, provided they are installed in accordance with factory specifications (as specified in the "INSTALLATION, OPERATION & MAINTENANCE manual") for each individual system.

This warranty applies to the original purchaser (referred to as Purchaser hereinafter) and subsequent owners. By accepting and keeping this product Purchaser agrees to all the warranty terms and limitations of liability described herein. Manufacturer warrants only to original installation location and only when installed, operated and maintained in accordance with printed instructions accompanying the Product.

All claims must be made within the two (2) year warranty time period measured from the time the Product was purchased.

All warranty claims will be handled as follows: Any defect in material or workmanship will be repaired or, at Manufacturer's option, corrected with new or used replacement parts, or Products, at Manufacturer's expense. If after a reasonable number of attempts to remedy the problem, it cannot be repaired so the product will conform to this warranty, a new replacement component or entire Product will be supplied, at the Manufacturer's option. Under no circumstance will any claims for more than the original cost of the Product be accepted, including labor.

This warranty does not cover any failure or problem unless it is caused by a defect in material or workmanship and in addition shall not apply to the following:

- If the product is not correctly installed, operated, repaired, and or maintained as described in the INSTALLATION, OPERATION, & MAINTANANCE manual.
- If any failure or malfunction results from abuse, i.e., freezing, improper or negligent handling, shipping, storage, accident, lightning, flood or environmental conditions.
- If the product is used outside the U.S.A.
- Warranty does not cover any labor costs, shipping and delivery expenses, administrative fees or any costs related to removing or reinstalling the Product.
- If any repair and/or replacement costs are not authorized by Manufacturer or authorized representatives in advance.

Each system has specific electrical and unrestricted piping supply size requirements and they are critical to the application of the one year warranty. See INSTALLATION, OPERATION & MAINTENANCE manual for details.

The remedies in the Warranty are the Purchaser's exclusive remedies. In no circumstances will the Manufacturer or its authorized representatives be liable for more than, and the Purchasers remedies shall not exceed, the price paid for the Product. In no case, shall the Manufacturer or it's authorized representatives be liable for any special damage to property, loss of profits, loss of savings or revenue, loss of use of the Product or any associated equipment, facilities, building or services, downtime, and claims of third parties including customers.

Any covered Warranty service must be authorized by the Manufacturer. Contact the person from whom you purchased the Product, who must receive authorization from the Manufacturer. Before the Manufacturer or an authorized representative determines to provide any replacement parts or Product, it may as a pre-condition to making such a determination, required that the Warranty claimant ship the Product, postage prepaid, to the Manufacturer or an authorized Manufacturer's representative and provide proof of purchase evidenced by the original sales receipt.

In case of replacement of a Product or any component part, the Manufacturer reserves the right to make changes in the design, construction, or material of the substitute components or Products, which shall be subject to all the terms and limitations of the Warranty, except that the applicable warranty period shall be reduced by the amount of time the warranty claimant owned the Product prior to submitting notification of the warranty claim.

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